



Aloe

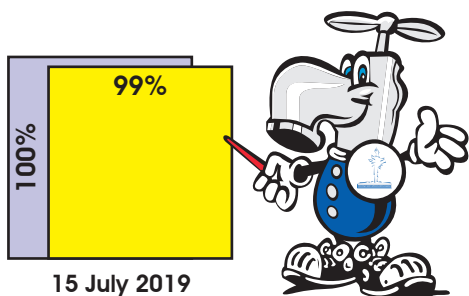


Issue 66 • June - July 2019

COW INAUGURATES ITS 20TH JUNIOR COUNCIL

WATER ALERT

Windhoek's water consumption is alarming. During this severe water scarcity extra caution to save water is required.



Allowance
(471278m³)

Consumption (99%)



This weekly water watch is available on

[/cityofwindhoek](https://www.facebook.com/cityofwindhoek)

WE NEED TO SAVE WATER!



2019/2020 Junior Councillors with Senior Councillors and City of Windhoek Management.

On the 10th June 2019, the City of Windhoek has inaugurated Junior Council for the period of 2019/20. The Junior Council program has been running since 1999, and this is the 20th time it is being hosted.

The new executive members of the 2019/20 Council are: Cllr Grace Mackinza is the new Junior Mayor from Delta Secondary School, deputised by Cllr. Nashiba Abrahams from Waldorf Private School; while Cllr Lydia Simeon is the Secretary from Academia Secondary School, and Cllr David Shekundja is the Treasurer from Pioneers Boys School. The 2019/20 Junior Council promised to continue with the foundation of the work done by the previous Council as well as tackle the issue of youth suicidal.

The Junior Council has made tremendous progress in terms of its representation outreach and inclusivity. Through this programme, Council has managed to reach out to 39 secondary schools, both public, private and special schools in Windhoek. It is worth noting that the inclusion of special need learners, with visual and hearing impairment to participate in this leadership and civic programme. The City Council has vowed to make budgetary provision every financial year to sustain the Junior Council programme.

Speaking at the inauguration ceremony, Cllr Muesee Kazapua encouraged the Junior Councillors to take leadership seriously because it is needed now more than ever because of the social challenges that are facing our society. "You are already leading, use new technology to network, create and speak out for change in the society", said Cllr Kazapua. He further cautioned the young leaders that there is nothing wrong with advocating for change, but it should be done in

an orderly and respectful manner. He also advised them not to compromise on their education, and make sure it remains a priority for the development of the society. Mr Robert Kahimise, while welcoming the new Junior Council members explained that Youth Development is amongst Council priorities and urged the incoming members to conduct themselves professionally because they are ambassadors of the City of Windhoek.

Cllr Reschelle Beukes, the former Junior Mayor for 2018/19, thanked the City of Windhoek for the great opportunity awarded to them. She highlighted various project that they have had a chance to undertake, such as donating to the elderly and the Cancer Association, amongst others. Cllr Beukes also carried the title of Miss Windhoek High School and Miss High School during the same period.

One of the former Mayor, Ms Emma Theophelus, delivered a powerful motivation statement in which she applauded Council for creating a rare platform of the Junior Council, which is beneficial to the young people. She further highlighted how she benefited from the Junior Council program during and after her tenure as Junior Mayor for 2013/145. Ms Theophelus is now a Candidate Legal Practitioner.

The Electoral Commission of Namibia provided technical support during the Junior Council election process. Mr Theo Mujoro, Chief Electoral Officer, shared with the audience the action and timeline for the national election scheduled for 2019 and 2020.

The outgoing Council was presented with Certificates of Recognition.

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AND MUCH MORE

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Visit our website: www.cityofwindhoek.org.na

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Harold Ndevamona Akwenye

Manager: Corporate Communications,
Marketing & Public Participation

Dear residents,

It is an honour to once again bring you the June-July edition of the Aloe.

Our 2019/20 financial year has started as from 01st July 2019, and Council has approved the revision of water tariffs for the new Financial Year 2019/20 amongst others. The water tariffs went up with 5% in relations with bulk purchase increase from our supplier. The City Council reviews its tariffs structure on an annual basis and amends these tariffs to recover costs attached to the product and services provided by the City of Windhoek.

Due to the drought, the drought tariffs were introduced to control the usage of water in this challenging time to sustain the scarce resource. In other words, there is a limit to water usage during severe water scarcity. Residents are urged to use water sparingly and avoid penalties that come with high water consumption for both domestic and business consumers. The tariffs were approved and gazetted as per Government Gazette No. 6953 published on the 15 July 2019.

Let me use this opportunity to acknowledge the efforts of water savings by our residents, where a 1% saving has been recorded during the week ended 15 July 2019. Our continued efforts are required to

WINDHOEK AND KADOMA CITIES RENEW COOPERATION AGREEMENT



Left-Right: Mr Robert Kahimise, CEO of the City of Windhoek; His Worship, Cllr Muesee Kazapua, City of Windhoek CoW Mayor; Alderman Action Nyamukondiwa, Mayor of Kadoma and Mr Malvern Dondo, Town Clerk of Kadoma City during the renewal of the cooperation agreement

On the 11th July 2019, the City of Windhoek and the City of Kadoma in Zimbabwe renewed a cooperation agreement to foster and promote the friendly relations existing between the two cities. The cooperation agreement will focus on these areas: good local governance, technical expertise exchange and capacity building; public health and environmental management; people to people cooperation; local economic development; and, land delivering and housing.

ensure that we survive the scarcity.

To sustain water savings, we need to cultivate water savings habits into our lifestyle. Let us comply with water restrictions measures applying to the

current water severe scarcity situation.

I hope you will find the articles contained herein worth readings, until next time!

The Aloe is produced by the Corporate Communications, Marketing & Public Participation Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or via post at PO Box 59, Windhoek, or visit our website for more information at www.cityofwindhoek.org.na

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BABOON MANAGEMENT IN THE CITY

Baboons are known to roam around streets and invade residential properties in Windhoek. Incidences of malicious damage to private property, emptying of waste bins has been sighted and reported.

Although no formal statistics are available, problem incidences are presumably high in the areas of Avis, Dobra, Elizenheim, Ludwigsdorf and Kleine-Kuppe.

Problems associated with baboons' forms part of a broader human-wildlife conflict issue. Baboons have learned to associate humans with food. The feeding of baboons by humans remains a key factor in attracting baboons to residential areas. In

dealing with problematic baboons, CoW continues to collaborate with service agencies such as NAMPOL, Ministry of Environment and Tourism and community members.

Collaboration is geared towards devising baboon management strategies. Residents can assist in resolving problems associated with baboons by following the handy tips below:

1. **Remain calm and relaxed** whenever in direct confrontation with baboons.
2. **Do not tease baboons** – Teasing triggers aggressive behaviour and response.
3. **Do not chase after** baboons nor let your pets do the chase.
4. **Do not touch baboons** – Touching diminishes

the natural fear that baboons have of humans.

5. **Do not feed baboons** – Every time a baboon is successful at getting food from a human, it just contributes to the problem.
6. Keep your **waste bins close**
7. **Do not shoot at baboons** – Discharging a firearm in a municipal area is a criminal offence and punishable by law.
8. Should you observe baboons on your property, **close windows and lock doors** to prevent access
9. **Call for assistance** – Residents should be cautioned not to try and handle problematic baboons as this can cause imminent danger to themselves. For assistance residence are advised to contact the **City Police control room at 061 302 302**.



Baboons eating out of the garbage bins and entering cars whose windows are open.

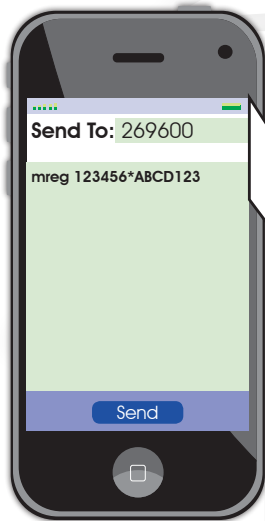
SELF-READING (SMS)

This service allows you to submit your monthly water / electricity meter reading via SMS. Below is the information on how to register and submit your reading.

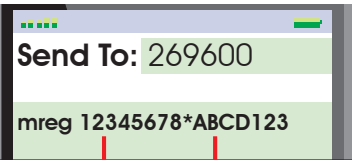
1. Registration

You will be required to register your cell phone number to an Account by sending an SMS with your account number and statement key to 269600. Please note, only one registration per Account is allowed but a single mobile phone can register to more than one Account.

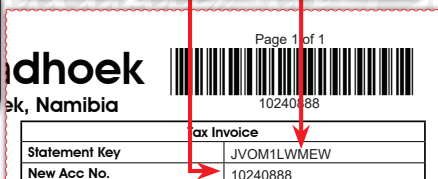
Your SMS should look like this: **EXAMPLE**
mreg (space) accountNo*statementKey → send to 269600



The Account Number and Statement Key can be found on your monthly statement at the [indicated the position on the statement where the key is found]. Please note only the Statement Key on the latest statement will be accepted.



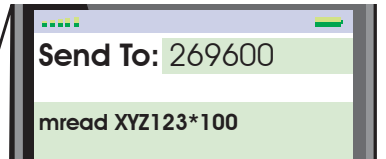
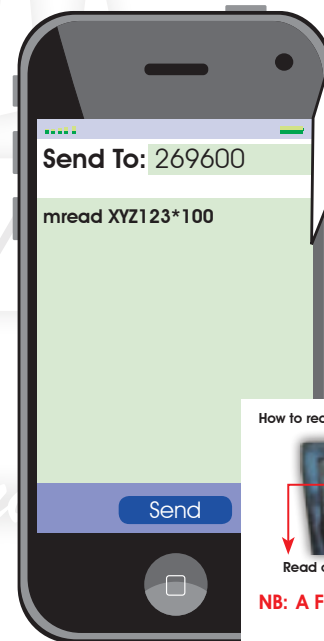
WHERE TO FIND THE STATEMENT KEY AND ACCOUNT NUMBER ON YOUR STATEMENT



2. Reading Submission

Once your cell phone number is registered to an Account, you are eligible to submit your monthly reading by sending an SMS to 269600. Send separate SMSes for water & electricity readings.

Your SMS should look like this: **EXAMPLE**
mread (space) MeterNo*Reading → send to 269600

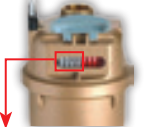


The Meter Number will be indicated on your statement. The reading to submit must be collected from your meter at home. Please note that only one reading per month will be accepted. **Send 2 (two) SMS readings separately per month, one (1) for electricity and one for (1) water.** If you have multiple meters each meter's reading must be send separately.

How to read your electricity meter How to take your water reading



Read only the 5 white digits



Read only the first 4 black digits

NB: A FEE OF N\$0.40 WILL BE CHARGED PER SMS.

READINGS TO BE TAKEN AND SUBMITTED BETWEEN 20TH AND 31ST OF EVERY MONTH.

E-MAIL SELF-READINGS AND FAX READINGS WILL NOT BE ACCEPTED



INDUSTRIAL STALLS IN THE CITY OF WINDHOEK

Windhoek, the capital city, is the fastest growing city in Namibia and boasts the best setting for any business venture.

Since Independence, the City of Windhoek has been working to improve the general living conditions and quality of life of all residents with respect to housing, services provision and income generating opportunities. From 2002, the City of Windhoek took responsibility for the management and development of the Industrial stalls, with the purpose of promoting SME development in the City of Windhoek, in line with our Windhoek Economic Development (WED) Strategy.

Accordingly, the City of Windhoek has invested significantly in the renovation of the industrial stalls, and building new premises with the aim of creating and maintaining a conducive trading environment for SMEs to operate their business from.

The provision of these premises, aims to contribute to the improvement of the living standard of our residents by broadening their opportunity to participate in the mainstream economy.

SME DEVELOPMENT AND PROMOTION IN THE LED STRATEGY

The City of Windhoek (CoW) regards local economic development as an important element to develop the economy of Windhoek, which faces unique challenges as the capital city of Namibia.

The Windhoek Economic Development (WED) Strategy, thus, aims to give direction for local economic development focusing on the promotion of new and better employment opportunities, income generation, and a more focused economic base and enabling environment, where business and investment can take place.

The LED Strategy has a focus towards SME support and has aligned the following corresponding objectives:

1. Focus on opportunities for SME Development
2. Create employment opportunities, principally through SME development.
3. Business expansion and retention through skills development and the creation of an enabling environment
4. Addressing social and economic needs, opportunities and aspirations of the residents of Windhoek Benefits of trading from the Industrial Stalls
 - Secure and lockable trading stalls

- Affordable rental rates
- Access to water, electricity and ablution facilities
- Access to training and capacity building programs
- Lower opportunity cost of entrepreneurship
- Marketing and promotional support
- Twenty four (24) hours security services
- Access to benefits accrued from public private partnerships
- Cleaning services provided by SMEs to maintain the cleanliness of the Industrial Stalls at all times Current business clusters operating at the Industrial Stalls
 - Auto-Mechanical Repairs & Spare-Parts
 - Panel-Beating & Spray-Painting
 - Welding & Plumbing
 - Joinery
 - Electrical Equipment Repairs
 - Upholstery Services
 - Cleaning Materials Manufacturing
 - Metal/Steel Chroming
 - Tyre Repairs & Wheel Balancing
 - Manufacturing of Textile Products
 - Manufacturing of Cloths, Bags, T-shirt, Track Suits and related Items
 - Manufacturing of Coffins & Funeral organising services
 - Manufacturing of Leather Products
 - Oil Pump Services & Repairs
 - Tailoring
 - Window Tinting
 - Kiosk for General dealer
 - Carwash & Carpet Cleaning Services

INDUSTRIAL STALLS FACILITIES

1. Katutura Industrial Stalls

Physical Address: Erf No 2127, Leonard Auala Street, Katutura; next to Katutura Shoprite Shopping Complex.

Comprises of 53 units ranging in size between 50m² to 100m²

2. Khomasdal Industrial Stalls

Physical Address: Erf No 2194 Ranonkel Street, Khomasdal; next to Khomasdal Motor Spares, opposite Gammams Shell Services Station Comprises of 31 units ranging in size between 50m² to 100m²

3. Menarovandu Industrial Stalls

Physical Address: Erf No 1145, Andrew Mogale Street, Katutura next to Sam Nujoma Stadium Comprises of 22 units

ranging in size between 50m² to 100m²

4. Wanaheda Industrial Stalls

Physical Address: Erf No 2798, Shire Street, Wanaheda Comprises of 6 units ranging in size between 131.63m²

APPLICATION PROCESS

The Industrial Stalls targets emerging entrepreneurs, existing and start-up small and medium enterprises that intend to develop and grow their business.

Entrepreneurs wishing to join the Industrial Stalls are subject to the following criteria.

- Must possess a self-driven and highly motivated entrepreneurial attitude.
- Business MUST be registered with the Ministry of Trade and Industry.
- Potential Entrepreneurs must submit a business plan and supporting information such as brochures or pictures of their business.
- The entrepreneurs must demonstrate his/her willingness to grow the business to the next level.
- The business operations must be of a light industrial nature.
- The entrepreneur must be willing to adhere to the Industrial Stalls Rules and Regulations.

GUIDELINES FOR THE APPLICATION PROCESS

Industrial Stalls

1. All vacant stalls are advertised in local newspapers.
2. Applications for vacant stalls will only be accepted and considered when advertisements have been placed in the local printed media.
3. Advertisements are also placed on notice boards at the Customer Care Centre and respective markets and Industrial Stalls.
4. Following the receipt of applications, by the due date, shortlisted applicants will be invited for interviews for further screening.
5. Upon completion of the selection process, all applicants are informed about the outcome, whether, successful or unsuccessful.
6. Generally, stalls are leased on a three yearly basis (renewable) and successful applicants must sign a lease agreement with the City of Windhoek.
7. Upon signing the lease agreement,



the client has to pay the first month's rent, in addition to a Breakage Deposit which is equal to the monthly rental less VAT.

8. An account is subsequently activated with the Debt Management Division.

FOR MORE INFORMATION, PLEASE CONTACT:

Katutura Industrial Stall Office:

Leonard Auala Street

Coordinator: Industrial Stalls

Johannes Shikongo

Mobile: 081 129 6331

Email: Johannes.Shikongo@windhoekcc.org.na

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ELDER ABUSE IS A VIOLATION OF HUMAN RIGHTS AND DIGNITY

On the 14th June 2019, the City of Windhoek commemorated the World Elder Abuse Awareness Day 2019 under the theme "Lifting Up Voices".

The United Nations General Assembly in its resolution 66/127, designated June 15 as World Elder Abuse Awareness Day. It is the one day in a year when the whole world voices its opposition against the abuse and suffering inflicted to some of our older generations.

Speaking at the occasion, Cllr Muesee Kazapua in a statement on his behalf by Cllr. Ananias Niizimba stated that despite the commitments to fight against elder abuse, the rights of older persons are violated every day in many parts of the world. **"It can be hard to imagine that anyone would deliberately want to harm an older person, but unfortunately, elders' abuse does occur. Family members, communities or organizations are some of the perpetrators of elders' abuse"**.

He further added that in some instances, our elders are exploited financially and in other cases, those entrusted with caring for them simply do not provide them with basic necessities, like proper shelters, clothing, nutritious food, appropriate medication, safety, or assistance with hygiene.

The World Abuse Awareness Day is important because many of our elders are unable to advocate for themselves. Many elders are not capable to stand up for themselves; either because they are physically frail or because they are scared of speaking up and fear of repercussions.

Many older persons in Namibia, take cares of orphans and vulnerable children, bread winners of many households. The consequences of these responsibilities are financial hardship, social isolation and risks to their own health.

The City of Windhoek despite its financial constraints commits itself to provide

support to older persons with basic service, including subsidized bus services every month to improve their mobility. We have the Katutura Old Age home which belongs to the City of Windhoek and managed by the Management Board. The home provides accommodation to needy older persons on a subsidized price.

The Mayor urged all to care for and listen to the voices of our elders, as they listened to us when we need them. They might be trying to tell us something that affect their daily lives. We must establish information campaigns and programmes to educate the public about elder abuse.

He encouraged all members of the society to observe this day by learning the signs of elders' abuse, neglect, and exploitation and raise awareness about this important public health issue. This year's commemoration was attended to by over 70 elders from various constituencies.



Let us take care of our elders, love them and say no to elder abuse. Some of the elders who despite the cold weather managed to commemorate the day.



COW AND NBC LAUNCHED 'ON THE STREET' TV REALITY SHOW



Many people only tend to appreciate the work of the police after falling victim to crime. In an effort to create community understanding of a typical life of a police officer, the City Council and the Namibian Broadcasting Corporation have agreed to join hands on the production of a TV Program named 'On the Street'. This is a new reality show on NBC TV that follows

City Police officers on their day and night patrols.

The behind the scene reality series highlights the role of the police in creating a safer environment for residents and visitors. It also looks at the dangers that police officers are exposed to while on duty. Apart from following police patrols,

the show also profiles individual officers on what influences and motivates them to serve.

The show was created to demonstrate the critical role that police officers play in our community and at the same time educate and create awareness on various safety issues. Through 'On the Street', the audience, both local and international, can stay up-to-date with the latest trends that criminals are using, and become aware of the safety situation in Windhoek.

The show is driven by the three main functions of City Police, which are crime prevention, municipal bylaw enforcement, and traffic management. To realise this joint production, NBC invested N\$ 2.4 million. On the street, the show was launched on the 5th of July 2019.

WINDHOEK AND BREMEN CITIES SIGNED A 2.1 MILLION GRANT AGREEMENT



WINDHOEK AND BREMEN CITIES SIGNED A 2.1 MILLION GRANT AGREEMENT (L-R)
 Mr. Jorn Hendrichs, City of Bremen, Department for European Affairs & Development Cooperation, Cllr Loide Kiyamo, City of Windhoek Deputy Mayor; Cllr Agatha Ashilelo, City of Windhoek Management Committee Chairperson, Mr. Kristian Franzius, BORDA, Bremen and Mr. Robert Kahimise, City of Windhoek CEO.

On the 27th July 2019, the City of Windhoek and the Bremen City of German signed the grant agreement of 2.1 million that is meant for basic sanitation within Windhoek informal settlements.

community consultation within established structures and other relevant stakeholder engagements.

The City council has prioritized the

As Windhoek had been struggling to maintain adequate sanitation within its informal settlements, the deputy mayor Councillor Loide Kaiyamo applauded the Bremen City for kind gestures towards improving the sanitation situation. The City has been battling with the outbreak of hepatitis E and other diseases within the informal settlements due to the unhygienic, and lack of basic sanitation and the grant will make a significant difference in this regard. The signing marks the launch of the sanitation project with a line-up of activities such as

provision of basic sanitation in the informal settlement in 2018. Whereby Windhoek and Bremen worked effortlessly, creating a funding proposal which was approved in December 2018 for this initiative. It is a given fact that there is an urgent need for sanitary facilities in informal settlements and the City appreciate the Bremen helping hand.

Historically, the people of Bremen have been friends of Namibia for many years, before our two cities signed a cooperation agreement in 2000. In their long term cooperation, the Cities of Bremen and Windhoek implemented many projects such as Windhoek Agenda 21 Environmental Program under Windhoek Environmental Liaison Association (WELA), Backyard Mechanic Projects, which focused on regulating and managing the disposal of used oil by informal motor mechanics and Student Exchange programs among others projects.

The Windhoek-Bremen relationship is a unique one because it is not only confined to municipal offices or city halls, but it has cascaded to relationships between public institutions, private enterprises and civil society.

COW HOSTS ITS 8TH 2019 DISASTER RISK MANAGEMENT SCHOOLS INITIATIVE



In the picture participating schools in the 2019 Disaster Risk Management School initiative

The City of Windhoek hosts its 8th edition of the Disaster Risk Management School Quiz 2019. The school quiz initiative objective is to prepare residents of the City of Windhoek for any emergency or disastrous situation that may occur.

The preparedness is done through implementing disaster risk reduction activities to build the resilience of communities within the municipal jurisdiction.

The initiative aims at ensuring that schools are better prepared for emergencies and or disasters that may affect them at any given time.

The initiative is focusing on assisting schools to set up Emergency Preparedness Plans and raise awareness on Disaster Risk Management discipline, provision of basic training on the use of fire extinguishers, demarcation of assembly sites, designing

of floor plans, carrying out emergency drills and conducting a quiz for participating schools.

The Disaster Risk Management Schools Initiative was introduced in 2004 and scaled up 2012 and will continue until all schools within the jurisdiction of Windhoek Municipality have participated. Windhoek is mainly prone to fires, flash flooding as well as transportation accidents.

To date, 118 schools have participated in the initiative. For this year the following primary and secondary schools competed in the quiz.

Primary Schools:

1. Aris Grundschule Primary School – 2nd position
2. Omeya Private School – 1st position
3. NISE*: Hearing Impaired
4. Green Leaves Primary School

5. NISE*: Visually Impaired
6. Zanele Mbeki Primary School – 3rd position
7. The Gardner Academy

Secondary Schools:

1. NISE: Hearing Impaired – 1st position
2. NISE: Visually Impaired – 2nd position

Prizes for the winning school includes:

- Bag packs
- Floating trophy
- Bronze, Silver and Gold medals
- First aid box
- Reflective Vest
- Fire extinguisher
- Megaphone
- Reflective Vest
- Certificate of compliance
- Copy of the School Emergency Preparedness Plan

* The National Institute Special Education (NISE)



IMPLEMENTING OUR WATER MANAGEMENT



The Gateway to Endless Opportunities

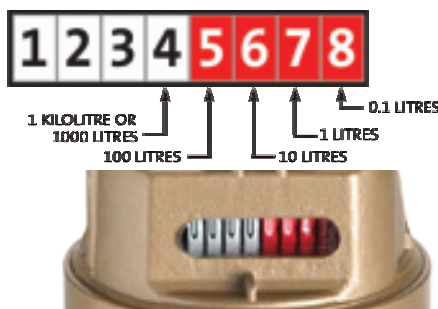
WATER MANAGEMENT AND SAVING AT HOME



Save water at home:

- Well managed and designed sprinkler systems increase the effectiveness of garden watering and will save water (minimize the watering time).
- Consider indigenous plants for your garden. Water them once a week or monthly.
- Install water efficient caps-toilets.
- Isolate leaks immediately and repair promptly.
- Take a short shower instead of a bath.
- **Read your water meter weekly, save water, monitor your water consumption and reduce costs.**

Evaluate your water consumption based on (90l/person/day)			
No. of Persons	Daily	Weekly	Monthly
2	0.18	1.26	5.4
4	0.36	2.52	10.8
6	0.54	3.78	16.2
8	0.72	5.04	21.6
10	0.90	6.30	27.0
All volumes in kilo-litres (kl) = (m3)			



Save water at your business:

- Analyse all water use activities with a water meter and implement water management for each activity.
- Record (weekly / daily) water consumption. This may help to reduce water consumption and to identify leaks early.
- Sensitize all workers to save water. (Share the responsibility to save water.)
- Consider the re-use of water (recycled water).
- Appoint a water marshal for effective water management.



Report Municipal Water Leaks:

Tel: 290 - 2402 / 2162

REPAIR WATER LEAKS

To Consumer: Maintenance of pipes after meter is Customer's Responsibility



Water supply from City of Windhoek

Keep your water meter clean and accessible.

**Read water meter regularly, (Minimum weekly)
Calculate your monthly consumption:**

- To evaluate your water consumption,
- To reduce water consumption (save water)
- and to identify water leaks.

How to Test for water leaks:

- Read water meter.
- Do not use water during test.
- Take reading after ± 6 hours.
- No change in reading = no leaks.

Note:

WHITE NUMBERS	Kilolitre Counter (m3)
RED NUMBERS	Decimal Counter

Category D defines that no rebates are to be considered for water leaks that have been repaired after 1 July 2019. We simply do not have sufficient water to waste. Daily / Weekly water readings and consumption evaluation can protect the consumers against invincible water losses. Isolate water leaks immediately and fix them promptly.



Share the responsibility to save water and avoid the burden of water restrictions.

More info: www.cityofwindhoek.org.na

"IT IS NOT ABOUT AFFORDABILITY, IT IS ABOUT AVAILABILITY"